**Section 3 - Hospital Emergency Management**

**Title - Preparing for a Disaster – FV Hospital Framework**

**Abstract -**

Disasters, natural, technological or manmade could bring catastrophic effect to the normal functioning of a hospital like FV. A disaster or an emergency situation suddenly brings in additional demand on the operational capacity. A great deal of planning, coordination, training and detailed step by step orchestrated approach is required to ensure that the staff of the hospital face such situations to ensure uninterrupted services to the existing patients and the additional ones reaching the hospital.

An elaborate process is being implemented in FV Hospital, likewise under the Disaster Commander along with a selected group of executives and managers forming the Disaster Preparedness and Management group (DPMG) to identify the likely hazards, analyze the capacity of the hospital to response, understood the impact it will have on the hospital for continuity of business, its reputation and the safety of patients and staff and then plan the mitigating steps to ensure that the hospital is ready.

As the person in charge of the Facility Management (in line with JCI's FMS chapter), of the hospital in routine and in times of disasters as well as an active member of the DPMG, my presentation will address the following aspects -

1. Process of Identification of Likely Disasters including the likelihood, consequences of hazards, threats and events
2. Structural Integrity of existing hospitals to impart care and their ability to continue to do so and additional during disaster
3. Communication Strategies during such events with internal and external stake holders
4. Managing resources and ensuring critical supply
5. Managing clinical activities including alternate care environment
6. Staff roles and responsibilities during disasters and training them in accordance
7. Restoration and Reporting

Monojit Mitra
Facility Director
FV Hospital
Ho Chi Minh City, Vietnam
m.mitra@fvhospital.com

Abstract

**Brief Profile of Monojit Mitra**



**Monojit Mitra**
Facility Director, Franco Vietnam Hospital, Ho Chi Minh City, Vietnam

Monojit is working for almost a decade as the Facility Director for Franco Vietnam Hospital, the best private hospital in Vietnam. He is accountable for the safety and security of technology and the occupants of the hospital premises at all times. He is responsible to ensure a properly functioning physical facility for routine and emergency operation.

He is an engineer by qualification and has served over a decade in marketing and aftermarket support of medical technology and health care consultancy services in India and South East Asia. He is a member of the ASHE (American Society of Healthcare Engineering) and has done his post-graduation on Hospital Administration in India. Trained on Disaster Management from Apollo Hospitals and on Patient Safety from IHI (Institute of Healthcare Improvement), he is currently pursuing his PhD on Healthcare Administration.

Monojit have spent over a decade in managing ancillary services in hospitals across continents. Before joining FV Hospital, he was associated with hospitals in the Apollo Group in Bangladesh and Mauritius and other hospitals in India. Monojit has been working with the implementation of healthcare organization management standards of Joint Commission International in hospitals across India, Bangladesh, Mauritius and Vietnam for more than a decade.

Abstract