Section 3 - Hospital Emergency Management

Disasters, natural, technological or manmade could bring catastrophic effect to the normal functioning of a hospital like FV. A disaster or an emergency situation suddenly brings in additional demand on the operational capacity. A great deal of planning, coordination, training and detailed step by step orchestrated approach is required to ensure that the staff of the hospital face such situations to ensure uninterrupted services to the existing patients and the additional ones reaching the hospital.

An elaborate process is being implemented in FV Hospital, likewise under the Disaster Commander along with a selected group of executives and managers forming the Disaster Preparedness and Management group (DPMG) to identify the likely hazards, analyze the capacity of the hospital to response, understood the impact it will have on the hospital for continuity of business, its reputation and the safety of patients and staff and then plan the mitigating steps to ensure that the hospital is ready.

As the person in charge of the Facility Management (in line with JCI's FMS chapter), of the hospital in routine and in times of disasters as well as an active member of the DPMG, my presentation will address the following aspects -

1. Process of Identification of Likely Disasters including the likelihood, consequences of hazards, threats and events
2. Structural Integrity of existing hospitals to impart care and their ability to continue to do so and additional during disaster
3. Communication Strategies during such events with internal and external stake holders
4. Managing resources and ensuring critical supply
5. Managing clinical activities including alternate care environment
6. Staff roles and responsibilities during disasters and training them in accordance
7. Restoration and Reporting

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Abstract