PATIENT SAFETY

APOLLO HOSPITALS INTERNATIONAL LIMITED
PHARMACY DEPARTMENT

Patient safety is the absence of preventable harm to a patient during the process of health care and reduction of unnecessary harm associated with health care to an acceptable minimum. In May 2019, world health assembly endorsed the establishment of world patient safety day to be observed annually on 17th september. Moreover safety patiety is the foremost attribute of quality of care as defined by WHO it includes,

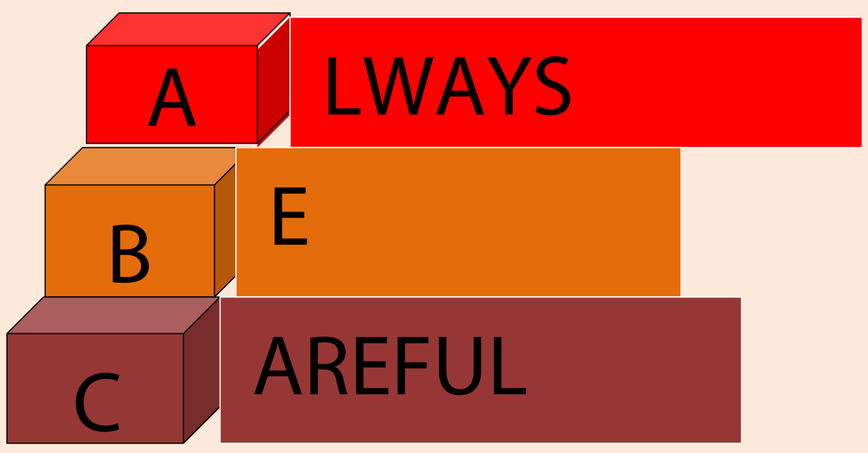
- A goal a state of being that is free from unnecessary harm.
- A practice process and structure that aim to make a healthcare safer.

World Patient Safety Day 17 September 2019

JCI International Patient Safety Goals

1. Identify patients correctly
2. Improve effective communication
3. Improve the safety of high-alert medications
4. Ensure right-site, right-patient, right-procedure surgery
5. Reduce the risk of health care-associated infections
6. Reduce the risk of patient harm from falls

PATIENT SAFETY is as simple as ABC



Seek safety…Aim safety…Follow safety…Ensure safety…Teach safety….Yield safety

FACTS-:

Patient safety is a major public health issue. Globally millions of patients experience preventable harm every year. One in every ten patient is harmed while receiving hospital care. The harm can be caused by a range of incidents or adverse events, with nearly 50% of them being preventable.

Unsafe medication practices and medication error are a leading cause of avoidable harm in health care system across the world. Unsafe use of medication harms millions and costs billions of dollars annually. 15% of health spending is wasted dealing with all aspects of adverse events. Stats are from WHO, 2018.

WHAT CAN BE DONE?

PATIENT SAFETY CULTURE–: addressing safety means developing a patient safety culture by:

- Organization should be aware of potential risk or threat and be able to take avoidable measures.
- Recognize and fully investigate error
- Take preventive action in order to avoid future errors.

INFORMATION TO PATIENTS –:

By becoming health literate, patients by using information can help improve their own safety and of others, and help make services more patient-centered.
Increasing health literacy means:

- Providing accessible information on drug usages.
- Using patient friendly language.
- Developing more conversation between professionals and patients.

PATIENT INVOLVEMENT –:

Patients are source of information of failure and gaps in system therefore, involvement of patient, their families, is vital. Healthcare professionals and decision makers need to:

- Listen to patients.
- Take their concern seriously.
- Accept them as equal partners.
- Encourage their feedback.

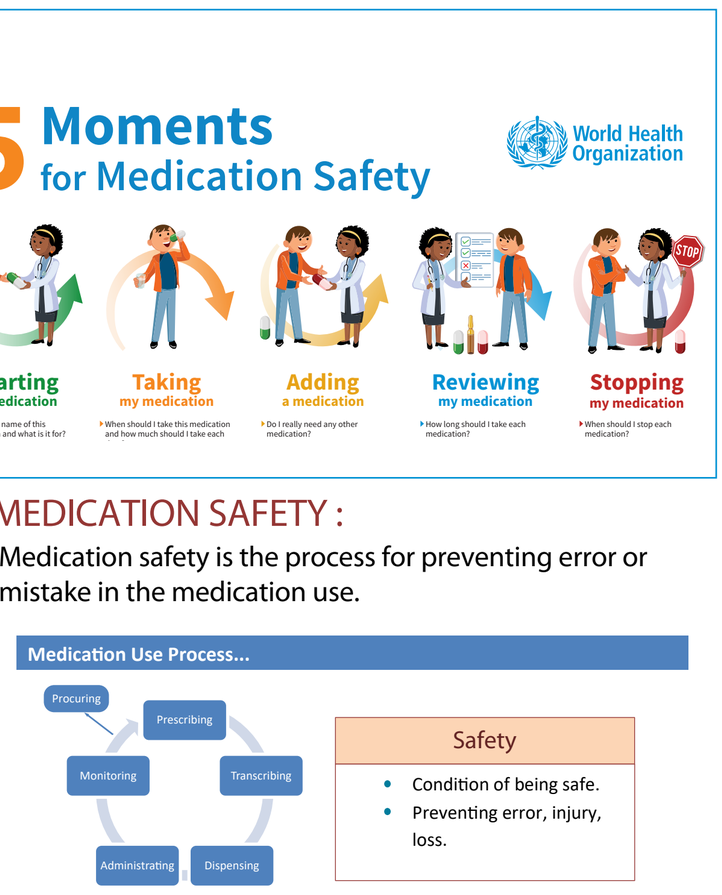
ROLE OF PHARMACIST IN PATIENT SAFETY -: Pharmacists play key role to optimize patient outcomes through the safe, efficacious, appropriate and cost effective use of medicine. Role of pharmacist in patient safety mentioned below -:

- All prescription should be revived by pharmacist prior to the medicine being dispensed and administered for reducing the supposed medication error.
- Pharmacist should monitor patients taking medicines.
- Educate the patients on storage, appropriate and safe use of medicines. (Speak Up)
- Assure the 6 R's for medication administration.
- Stand arising towards the storage, dispensing, administration, monitoring of high alert medication.
- 100%Medication reconciliation for preventing medication error to occur.
- Checking for wrong quantity of chemotherapeutic medication as per strength to reduce wastage, cost, and error.
- Educate the patient on appropriate use of MDI inhalers devices.
- Antibiotic Stewardship programme to reduce the use of restricted antibiotic for patient safety.
- Documentation of medications error.
- Reporting of adverse drug reaction.
- Reconstitute the medicine as per prescriptions.
- Provide drug information as necessary to pharmacy,medical, nursing staff.
- Liasing with doctors about prescription.
- Inspect periodically medication area of nursing staion to ensure adequate supply of-stock drugs and their proper storage.



- MEDICATION SAFETY :

Medication safety is the process for preventing error or mistake in the medication use.



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