Evaluation of the hospital accreditation program: Cultural Adaptation and Questionnaire Validation

Authors name: Graziela Caldana[1], Carmen Silvia Gabriel[2], Andrea Bernardes[3]
University of São Paulo at Ribeirão Preto College of Nursing, Brazil.

The discussion on more efficient models of health systems has been gaining new ground after the various reforms implemented in several countries, including Brazil. However, evaluation of health services can only be conducted by establishing criteria, standards and indicators determined in quality programs that are specific for this purpose, such as hospital accreditation programs. This study aimed to describe the results of face and content validation of the questionnaire entitled Quality Improvement Implementation Survey, and of two complementary scales as part of the adaptation process to the Brazilian language and culture. The method included the following stages: (1) translation and synthesis of translations; (2) consideration by the expert committee; (3) back translation; (4) evaluation of verbal understanding by the target population. As a result the questionnaire was translated into Portuguese and its final version included 90 items. In the pre-test, the target population evaluated all items as easy to understand, with the global average of 4.58 (maximum value = 5). The questionnaire is currently translated into Portuguese and adapted to the Brazilian context. The adapted version maintained the semantic, idiomatic, conceptual and cultural equivalence, according to the assessment of the expert committee and the information provided by the target population, which confirmed the face and content validity. It is expected that, through an instrument adapted to the Brazilian reality, it will be possible to identify and measure weaknesses and potentialities related to the accreditation program, to understand how this process affects the hospitals and also results from their implementation.

Biography

[1]Nurse graduated from School of Nursing of Ribeirão Preto, University of São Paulo. PhD student at the School of Nursing. Member of the Chapter Rho Upsilon Sigma theta Tau International. Works with the development of research called "Dynamic organization of health services and nursing" that aims to develop research related to management and management of health services and nursing, contemplating human resources, quality and productivity, leadership, economic management process and computer systems in the organization of nursing.

[2]Nurse, PhD. Professor at School of Nursing of Ribeirão Preto, University of São Paulo, Brazil.

[3]Nurse, PhD. Professor at School of Nursing of Ribeirão Preto, University of São Paulo, Brazil.

Presenting author details
Full name: Graziela Caldana
Contact number: +5516 34414912 or +5516 993688668 (whatsapp)
E-mail: graziela.caldana@usp.br
Category: Poster presentation